

12 April 2007

### TESTIMONIAL

I, Robert Dusting, Vic Government Registered Bookmaker and Partner with Flemington Sportsbet hereby testify to the following:

#### To Whom It May Concern

Recently I engaged the services of Toba Data Recovery.  
I want to convey how rewarding this experience was.

In Nov 2006 I experienced a problem with the hard drive in my laptop. I took it to the people who had serviced it for over 3 years. They informed me that my hard drive had collapsed and that they could not retrieve any worthwhile data at all. Being a chronic "non backer up" this put me in an extremely vulnerable position as I kept ALL of my data, both personal and business, on this hard drive.

Loss of this data would have been a MASSIVE cost to me both financially, professionally and personally. My normal service provider (whom I know to be very honest & trustworthy) informed me that data retrieval can be extremely costly and unreliable process. They suggested that if I was lucky enough to find someone to retrieve some of the data I could expect to pay upwards of \$3,000. I spoke with several highly qualified people I knew and trusted in the IT industry and all confirmed this to be the case.

I did some "googling" myself and spoke with several Data Retrieval businesses. These enquiries confirmed what I'd been told. Apart from no guarantees about data retrieval the cheapest option was to send my hard drive to NZ. Resigned to the fact I would have to pay the 'going rate" I decided to at least have someone local attempt the retrieval.

My outlook at that time was very gloomy, negative and stressed. The people in the industry I spoke to seemed to deliberately paint a picture of doom and gloom thus softening me up to feel grateful for anything they might retrieve. They only seemed interested in my ability to pay their fees..... in advance!!

I contacted Toba Data Recovery purely on the basis that their office is situated in Melbourne.  
From my very first conversation with Lester Chumley I immediately felt positive.

Lester's only concern was for me to retrieve my data. He was able to reassure me that my situation was not hopeless and that he was confident of a good outcome. Lester was very understanding of my anxiety and seemed very genuine in his desire to help me.

The outcome with Toba Data Recovery was fantastic, not only did they retrieve ALL of my data but they only charged me a fraction of what I was expecting to pay. On top of this, Lester went out of his way to help me rebuild a new hard drive.

I would highly recommend Toba Data Recovery and Lester Chumley to anyone needing data retrieval. I can't speak highly enough of the skill level and customer service I received.  
It was obvious to me Toba Data Recovery took on my job to get an **outcome** for me –their customer - rather than make an opportunistic "quick buck".

Please feel to contact me on 0425 705 008 to verify the validity of this testimonial.



Robert Dusting